

SAFEGUARDING - STUDENT GUIDE

WHAT IS SAFEGUARDING?

Safeguarding is UCEM's responsibility to protect the health, safety, and wellbeing of our students, particularly our most vulnerable adults at risk, enabling them to live safely from abuse and neglect.

Safeguarding is the responsibility of all UCEM staff and students. We are regulated by Ofsted and the Office for Students, who will ensure that we meet our responsibilities (statutory and otherwise). Success in this area in inspection is vital to UCEM's apprenticeship delivery.

When you or a staff member refer a safeguarding concern, the team will assess the referral and involve outside agencies such as social services or the police, if necessary.

UCEM regularly discusses issues relating to Safeguarding with its students in all aspects of their programme.



HOW CAN THE SAFEGUARDING TEAM SUPPORT YOU?

We can provide advice and support on a number of issues, including:

- Finances
- Housing
- Workplace issues
- Historical or current abuse
- Mental health difficulties
- Family issues
- Criminal convictions
- Radicalisation and extremism



UCEM also has a team of fully trained Mental Health First Aiders. They are trained to listen respectfully and non-judgementally. They can listen to your concerns and help find the right support when needed. If you want to talk to one of us, please email safeguarding@ucem.ac.uk giving your name and contact telephone number. One of our trained Mental Health First Aiders will phone you back as soon as possible.

REPORTING CONCERNS

The Safeguarding Team can offer specialist support to students and can assist them in accessing help from other organisations. Any referrals to the Safeguarding Team are handled with appropriate discretion and confidentiality.

If you have any questions about Safeguarding, or you are worried about yourself or someone you know, you can contact safeguarding@ucem.ac.uk or call 0118 467 2400 to speak to a member of the Safeguarding Team.

If you have immediate worries for your own safety or the safety of others, please dial 999.