

University College of Estate Management:

Graduate Outcomes Survey 2019/20; Frequently Asked Questions

UCEM is working with HESA, the Higher Education Statistics Authority, to prepare for the second year of the Graduate Outcome Survey. Last year, we asked our graduates about their work and progression after graduating from UCEM and appreciated the excellent response from our alumni. If you graduated between August 2018 and 31 July 2019, we will be in touch with you between December 2019 and September 2020 to ask you to complete the online survey.

Here are the answers to the most frequently asked questions on the Graduate Outcomes Survey. For more information please visit <https://www.graduateoutcomes.ac.uk/> or contact us at careers@ucem.ac.uk

1. What is the Graduate Outcomes Survey?

The Graduate Outcomes survey is a national survey capturing information about the activities and perspectives of graduates 15 months after they finish their studies. All graduates who completed a course will be asked to take part in the survey, in order to help current and future students gain an insight into career destinations and development. Your responses will also help your university or college to evaluate their courses.

2. Why is the Survey going ahead in the current COVID-19 situation?

It's important to carry out each part of the Graduate Outcome Survey as planned to ensure a complete data set that accurately reflects and measures the outcomes of University graduates in the short and longer term. The survey is a census survey at a fixed-point following graduation, and therefore HESA has little scope to differ the survey timetable.

3. What changes are HESA making to the Survey and the way it is carried out?

Whilst remaining focused on the delivery of the Graduate Outcomes survey, HESA is acutely aware of the evolving situation around COVID-19 and the impact this may be having on their target audience of graduates. HESA will:

- Adapt its approach and messaging to acknowledge the wider context
- Add supportive messages to email templates, SMS messages, the Graduate Outcomes website and twitter account.
- Ensure the safety of staff that operate Graduate Outcomes, including their suppliers who are well equipped to operate from home
- Be mindful of the sensitivities surrounding this situation and the fact that telephone interviewers are engaging with individuals across the world, some of whom may be experiencing significant challenges in their professional and personal lives. HESA have developed a set of guidance notes to help interviewers handle such conversations appropriately.
- Signpost respondents to leading national and international organisations that offer help to individuals experiencing emotional distress.

- Keep our engagement strategy with graduates under review as this situation evolves.
- 4. How will my responses be used?**
Your responses will be used by your university/college and by other organisations for research purposes. Before you start the survey, we will provide detailed information about how your data will be processed, who will receive it, and what they will use it for.

5. What happens if I don't want to complete the survey?

It is not compulsory to complete the survey. When you are contacted to complete the survey, you will be able to opt out and you will not be contacted again. You have the right to object to HESA contacting you for the Graduate Outcomes survey. If you don't want to be contacted for the survey please email info@graduateoutcomes.ac.uk

If you wish to opt-out of any further contact from your provider this must be done through direct contact with your provider.

The survey is also of national significance as it allows policy makers, charities, journalists, researchers and others to understand the higher education sector and the state of the graduate labour market.

6. How do I make sure I am invited to take part in the survey?

Your university/college will pass on your information to us. All you need to do is make sure your university has accurate contact information for you – especially a valid email. If you would like to update your details with UCEM please email us at records@ucem.ac.uk

7. Who runs the Graduate Outcome Survey?

The Graduate Outcomes survey is owned by HESA, the Higher Education Statistics Agency. HESA supports the advancement of the higher education sector by collecting and publishing timely and reliable data about the sector.

8. What can you do to support me now that I have finished my course?

You can continue to use the Careers and Employability Service after you have completed your course. Contact us at careers@ucem.ac.uk and visit the UCEM online Job Shop at <https://www.ucem.ac.uk/job-shop>